# The Australian Flying Corps and Royal Australian Air Force Association

(Western Australia Division) Incorporated



## 2014-2015 Annual Report

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### Aims of the Division

The Australian Flying Corps and Royal Australian Air Force Association (Western Australia Division) Incorporated, (hereafter referred to as RAAFA) is an incorporated association in Western Australia formed by ex-service personnel of the Air Force in Australia and the Commonwealth to recognise, foster and promote the ethos, virtues and culture of service to the nation in the Air Force.

The Division is a constituent body of the national Association known as "Australian Flying Corps and Royal Australian Air Force Association (Inc)".

### Our Vision

To be a respected, financially secure, adaptable organisation growing on a broad base of caring and support services.

### Our Purpose (Mission)

To provide camaraderie and supportive care while maintaining traditions and heritage for all members of the Division, members and former members of the Australian Defence Force and general community through the provision of facilities and welfare services within Western Australia.

### Our Values

The core Values of an organisation reflect the collective view of how people within it interact with each other and with the external environment, which includes the community, customers and partners.

RAAFA's Values are:

- Honesty & Integrity,
- Openness in dealings,
- Respect,
- Compassion & support,
- Recognition,
- Inclusiveness,
- Benevolence,
- Healing



The governing body of RAAFA is the Division Council, which consists of six Members elected by the general membership, in addition to three Council Appointed Councillors, who are chosen for their expertise and qualifications in a range of fields.

It is the role of the Division Council to ensure that RAAFA is governed effectively and transparently, guided by the principles of the Division's Aims and Constitutional Objectives, which include:

- Providing welfare and wellbeing assistance for ex-service and the general community
- Assistance for ex-service personnel in obtaining Veteran entitlements
- Provision of 'Ageing in Place' facilities for retired and aged persons
- Preserving the memory and heritage of founding members and comrades
- Commemorating the service and sacrifice of those who have served in the Royal Australian Air Force, and
- Maintaining a Museum dedicated to Australia's aviation heritage.

Since RAAFA's foundation in 1929 with the simple desire to maintain comradeship with fellow exservice personnel, we have evolved to become one of the largest, most dynamic aged care service providers in WA.

Today RAAFA is a community of six retirement villages with more than 1400 homes. We provide housing for over 2300 people, along with support provided through four residential aged care facilities with 360 beds. Our Members also have the opportunity, along with those living in the villages, to enjoy the services of four licensed clubs and

## Division Council Chairman's Report

our excellent Aviation Heritage Museum. We have an annual turnover in excess of \$46million and employ some 470 staff.

The 2014/2015 year has been a time of enormous change at RAAFA with many of our systems and procedures undergoing major modernisation, as we have sought to improve the way we go about our business.

The Aviation Heritage Museum has enjoyed another highly successful year, having continued to increase its patronage. This is in part due to the very good work of the Museum Manager, John Park, with the support of the Museum's team of committed volunteers, in addition to the marketing program that has been in place.

While we are proud to be the excellent organisation we are today, the Division Council is conscious of the risk of losing sight of our original purpose to support ex-servicemen and women. As a result of this, in 2015 we created a new Committee of the Division Council which will look at putting in place strategies to ensure the continuation of our role as an exservice organisation.

In line with this objective, RAAFA's CEO John Murray and I represented RAAFA at the November 2014 Centenary of ANZAC commemorations in Albany, which provided the opportunity to truly reflect on the contribution that our servicemen and women have made to our country and their impact on our Australian culture. At the commemorations John and I had the opportunity to meet with key personnel from the Australian Defence Forces (ADF), and we greatly appreciated the opportunity to foster RAAFA's links with the ADF as a key ex-service organisation.

2015 has also been a time of change for the Division Council, with three of our Appointed Councillors' terms coming to an end. Council member Carole Bain retired earlier in 2015 after completing a term of three years, while both Karen O'Neill and Tim Humphry will be retiring from the Division Council in December 2015 after completing terms of five years each. I'd like to take this opportunity to thank Carol, Karen and Tim for their excellent service and contribution to RAAFA during their terms.

Following the RAAFA AGM in October 2014, we were pleased to welcome Bill Anderson to the position of State Vice President and John Purchase as a Division Councillor.

In further changes to Division Council in 2015, we accepted the resignation of Bob Bunney from his role as State Secretary in March 2015. Thank you to Bob for his excellent performance in this role. Ron Onions has now stepped up from Division Council to fill this position.

In addition, Geraldine Carlton joined RAAFA as an Appointed Division Councillor in April 2015, bringing with her an extensive background in senior nursing roles and executive management. Geraldine is currently the Executive Director of the Department of Health's Rockingham Peel Group.

I would like to take this opportunity to thank RAAFA's Executive Leadership Team and all our staff for your outstanding work supporting and caring for our Members over the past 12 months, which places our organisation in an excellent position moving forward.

### David G Peet RAAFA Division Council Chairman

## CEO Report

The 2014/2015 financial year has been another busy year for RAAFA. A recurring theme throughout this year has been a redefining of our Strategic Plan ensuring a focus on RAAFA's original purpose as an ex-service organisation.



It has also required a focus on the shift that is taking place across the aged care and retirement sector and looking at how we can connect with the latter group of veterans that have served Australia. Some 69,000 service personnel were involved in Vietnam, and we are now conscious of the 73,000 Australian military personnel who have served in Timor, Iran, Iraq and Afghanistan over the last 20 years.

The Division Council determined four Strategic Themes with 12 Objectives supporting these Themes. The Strategic Themes are:

- 1. Operational excellence
- 2. RAAFA and the wider community
- 3. People, culture and knowledge
- 4. Development and sustainability



RAAFA, along with every other aged care provider across Australia, is reviewing its operations, practices and service delivery to reflect community expectations and service to the elderly along with a continuing focus on the deregulation of the aged care sector. Community based services across Australia will effectively be deregulated by June 2017, with a further freeing up of the market in relation to aged care services following soon after.

Australia will go through the same stresses that the New Zealand aged care sector experienced, where seven years ago 65% of the aged care services in New Zealand were provided by non-profit organisations. Today that figure is less than 30% as commercial operators with a great deal of flexibility and capacity to adapt to change guickly have been able to move into a market where the consumer is willing to pay for services. The private providers have hence been very adaptable and taken a significant major share of the market away from non-profit organisations.

Many of the non-profit organisations believed they were doing the best thing by their community, but were not actually understanding what the consumers' expectations were, nor responding to them. This has had a big influence on the objectives that have been set. This in-turn will put us in a good position to be able to compete and provide the care, services and support to not only those members who have a capacity to pay, but care for those who are in a position where that may be more challenging.

### **Ex-Service Personnel**

The needs of the ex-service personnel is very much part of the strategic objectives with a focus on how we make connections with those who have more recently served.

We have had meetings with the Department of Veterans Affairs and a range of smaller non-profit organisations that have been created by veterans for veterans in the same way RAAFA was back in the 1920's, with the exception that these veterans are from later engagements. Many of these smaller groups have a relationship and connection with the younger veterans, many of whom are struggling with post-traumatic stress disorder, to the extent that suicide is a real consideration for a large number of them. They are also struggling to re-adapt back into society and into work environments with a number of them also sleeping rough on the street.

The Division Council has now approved an additional sub-committee of the Division Council, named the "Charitable Purpose Committee" to enable us to start working, potentially with some of these groups, to identify ways that we may be able to utilise our assets, management team and resources to support the newer veterans in the same way that RAAFA supported veterans after WWI, WWII, Korea and Vietnam.

### **RAAFA Members Survey**

In January 2015 we conducted a Members Survey which was directed towards the membership at the time of 4,199 individuals. There were 1,565 respondents of which 569 were members who were not living in our villages, representing 36% of the responses. I wish to thank members who provided this beneficial feedback about the way that RAAFA responds to your needs.



The membership indicated that 90% of members were satisfied with the overall organisation, which would indicate that there is still work to be done to reach satisfaction levels for the balance of the members.

The most critical data was received in relation to the members who indicated they intended to move into our estates over time. Of these 569 respondents that don't live in our villages, 60% indicated that they wanted to move into an estate within the next five years. A further 27% wanted to move in between five to 10 years. This effectively means that 87% of those members not living in our villages are looking to need a home within our villages within the next five to 10 years.

Our members also provided an indication as to where their preference would be, with 48% wanting to move into Bull Creek, 32% into Merriwa and 19% Mandurah with 1% Albany.

Based on these responses, there is a significant need for RAAFA to develop additional housing to be able to cope with the demands of the baby boomers moving through to retirement living with nearly 2,000 homes within our own membership being required to cover their needs going forward.

The results of this survey, plus the significant changes that are taking place within the aged care sector, including the deregulation of community based services and the potential direct funding of consumers to buy services from providers, is providing a backdrop for significant review of RAAFA's current models of providing care.

There is the need for a service model to provide care directly into the estate homes for those who require it.



### **Orion Terraces**

Orion Terraces residents started moving into their units in October 2014. We have since been awarded the Best Senior/Aged Persons Multi-Unit Development at the Master Builders Western Australia Excellence in Construction Awards.

As a result we were shortlisted as one of three finalists in this category for the National Awards held on the Gold Coast in November 2015, and we were delighted to subsequently win this prestigious award.

We have had a lot of local, national and international visitors to the Bull Creek site who are not only reviewing the Orion Terraces development, but exploring the extended services and model of the Estate operations. They have provided high praise for RAAFA's work and developments.

### New Residential Aged Care Facility – Bull Creek

The next major project is the new Alice Ross-King Care Centre, which is proposed to be handed over to RAAFA at completion of construction at the end of March 2016. The intent is that by May/June 2016 we will be operating the care centre with residents starting to move in.

This project will require the recruitment of around 80 staff and will be developing an additional part of the business which is worth around \$9million a year in revenue.





The Alice Ross-King Care Centre has been developed to take advantage of the views over the small lakes within the Estate and will provide an aspect of tranquillity for those who reside within the Centre.

### Asset Upgrades

During the last financial year we have also been pursuing some major refurbishment programs along with the development of the aged care centre. These have included:

- The internal upgrade of Gordon Lodge as a result of being allocated an additional 62 beds, enabling it to remain open after the new care centre is completed.
- Vivian Bullwinkel Lodge has had a major upgrade to its entry, dining and other elements to bring it up to a standard acceptable to our residents, providing a great amount of light and amenity into the building.
- There is also the approval for the extension of Karri Lodge to provide better service to residents with dementia.

### **ANZAC** Commemoration

The 100th year ANZAC Commemoration provided a number of opportunities for RAAFA to be involved in prominent events with the first being the Anniversary of the Fleet leaving Albany.

This was a fantastic reflection on the commitment that Australia made to provide troops for battle in WWI. It provided opportunities to meet up with some senior Australian Defence Force personnel, including at the time Air Chief Marshall Mark Biskin AC, Chief of Defence and Air Vice Marshall Gavin (Leo) Davies AC, who is now Chief of Air. This also gave an opportunity for discussion around the importance of the collection of WA aviation history based here in Bull Creek.

The ANZAC Commemorations also provided an opportunity for the Aviation Heritage Museum to have good promotional marketing through our media consultant, with a large range of articles being placed within the West Australian and other local newspapers over the past 12 months. This has helped to lift the profile of the museum with an increase of visitors going from around 20,000 per year to 32,000 in the last 12 months.

My thanks go to our Division Council, Senior Executives, Head Office staff, Managers and staff on our sites providing care and support to our residents.



Input from all of you is an important ingredient in the ongoing and future success of RAAFA in providing appropriate and safe care to all our Members.

John Murray Chief Executive Officer



## Aviation Heritage Museum Report

The 2014/2015 year has been another successful period for the Aviation Heritage Museum based at RAAFA's Air Force Memorial Estate in Bull Creek.

Last financial year the museum drew an increase of 12 per cent of visitors compared to the previous year.

The museum kicked off the financial year with a bang, gaining excellent coverage ahead of the school holidays with an extended feature story on Channel 7's Today Tonight program.

As part of the story Today Tonight's crew interviewed museum volunteers John Harris and Don Crane, known as 'The Lanc Boys', whose passion is maintaining the museum's Lancaster Bomber display, as well as volunteers Brian Farr who is a guide and Alan Rye, who runs the Museum's Youth Club.

The museum received an overwhelmingly positive response to the Today Tonight program, with a number of enquiries from the general public referring to the story. There's no doubt the story can be partially credited with the increased visitor numbers.

In February, RAAFA was the recipient of an \$80,983 grant as part of the Commonwealth Government's ANZAC Centenary Local Grants program, which was announced by Dr Dennis Jensen, Federal Member for Tangney.

The grant helped fund the production of the museum's documentary Legacy of the World War One Aviators, which explores a little-known chapter in Australian aviation history: the incredible true stories of the group of legendary World War One pilots who came together to establish and operate Australia's first commercial airline in the remote reaches of Western Australia.

The documentary was produced and directed by Peter Du Cane of Wildfilm Australia, who is a volunteer at the Aviation Heritage Museum, and will premier with a special showing at the AFA Club Bull Creek on 12 December 2015.

In April, the Aviation Heritage Museum was proud to host the RAAF 94th anniversary function. More than 80 guests joined the celebrations, including the Governor of Western Australia, Her Excellency the Honourable Kerry Sanderson AO, and the US Consul General Cynthia Griffin, in addition to RAAF servicemen and women based at the RAAF Base Pearce, RAAFA's CEO John Murray, State President, David Peet and Acting State Secretary, Ron Onions.

Youth engagement continues to be an important focus of the

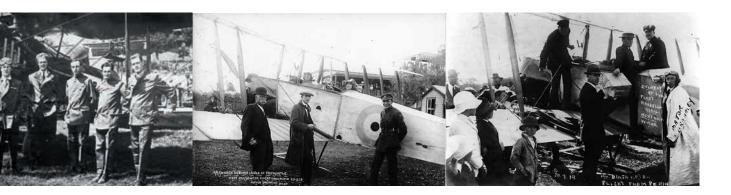
museum's work. In addition to the long success of the Youth Group, since early 2015 the Aviation Heritage Museum has also been the new home for a section of the Australian Air Force Cadets, the "Aviation Heritage and Remote Control Aircraft Flight".

The small group of about 12 young cadets meet each week at the museum, and eventually it is anticipated a Squadron will be based at the museum.

Thanks to an enormously generous bequest of \$50,000 made by the late John Crago, the Aviation Heritage Museum has this year been able to make some muchneeded upgrades to floor coverings in the south wing.

New carpet tiles, vinyl linoleum and specialty garage-floor coverings have been installed in the south wing, which not only provides excellent sound and heat insulation, but also makes a huge improvement to the visual aesthetics of the space. The bequest has also funded the installation of artificial grass in the pre-1930s and World War One aircraft display, to better replicate the real-world landing conditions of planes in that era.

In September, the Aviation Heritage Museum volunteers once again took part in the Serpentine





Festival at Serpentine Airfield, which is home to the Sport Aircraft Builders Club. Volunteers set up a small but successful stall at the festival, and managed a popular display of the museum's Merlin and G9 engines.

The museum took to the purplelined streets of Applecross to take part in the annual Jacaranda Festival in November. Many thanks to the museum's sponsor, Gold Star Transport, for their support with this event, transporting the museum's 'ride-on' helicopter to and from the festival.

During the past year, RAAFA embarked on a significant project with the construction of a new mess for museum volunteers funded by our generous sponsors CSR Gyprock. The new facilities will provide a much-needed space for volunteers to gather, and replaces existing out-dated facilities.

In addition to the ongoing work of committed and passionate volunteers to maintain our displays, there are two key restoration projects which have been undertaken during 2014/2015. While it is a work in progress, museum volunteers have been restoring the 1930s-era home-built Parasol, which holds a special place in the history of RAAFA, as one of the first artefacts displayed in 1978 which led to the formation of the museum.

Volunteers recently unveiled the new Farmhand Yellow Pusher display. The Yellow Pusher is a kit aircraft manufactured in Australia for station farmers to undertake mustering and farm work, which was donated to the museum about two years ago. The aircraft is now proudly displayed alongside our significant civil aviation collection.

In its 36th year the Aviation Heritage Museum has continued to build on its reputation as an outstanding collection of historical aviation artefacts and we thank our tireless volunteers who have contributed to the success of the 2014/2015 year.

John Park Museum Manager





## Spotlight on RAAFA staff

RAAFA employs more than 470 staff in a broad variety of roles – from care staff who care for our residents, through to grounds keepers who keep our estates looking fantastic. Here are the stories of three of our team members.



John Kelly



The celebrations were on for old and young when John Kelly recently reached his 20th anniversary working at RAAFA.

On 10 October 1995 John joined the RAAFA team as a groundsman, where he spent ten years maintaining the beautiful gardens on the RAAFA Estate Merriwa.

For the past ten years, he's been the Estate's Maintenance Officer, a broad-ranging role which sees him as a 'jack of all trades' supporting staff and residents alike. It's a role he has plenty of experience in, having previously worked in the construction industry as a labourer, scaffolder and brickie.

"I do anything and everything that needs maintaining around the Estate: odd jobs such as changing light bulbs, repairing door locks, re-fitting flyscreen doors, fixing hand rails, cleaning out the air conditioning systems, clearing the gutters and any other requests, within reason, that the residents might have," John said.

"I'm also the security contact for all emergency issues on the Estate, so between 8am to 4pm I respond to any emergency callouts for residents."

Having been at Merriwa for two decades now, John has been there from the very beginning and has seen the growth of the Estate from only 20-units to a large 240-unit village. Initially John worked across both Merriwa Estate and Cambrai Village, but the huge growth of both estates means he's now just based at Merriwa.

"There have been a lot of changes over the years, it's a huge village now but the thing that's stayed the same is the fact that there are good staff and residents here," he said."



Hayley and Carly at Gordon Lodge

### Carly Banner and Hayley Stephen

Registered Nurses Carly Banner and Hayley Stephen are amongst a number of young people passionate about aged care who have worked with RAAFA throughout their university studies.

Carly has worked with RAAFA as an Occupational Therapy Assistant and Carer for about four years, while she studied her Bachelor of Nursing at Notre Dame.

After graduating from university, Carly completed her graduate program at Fremantle Hospital and also undertook a postgraduate certificate in Clinical Nursing at Notre Dame, before returning to RAAFA as a Registered Nurse in August.

Despite enjoying working in a hospital environment, Carly says aged care is where her passion lies.

"I love aged care, and from a personal perspective I can see there are great opportunities that RAAFA has to offer in the future," she said.

"What I enjoy most in aged care is that there is time to interact with residents, which you don't always get when working in a fasterpaced environment in hospital.

"It's a really nice environment and a great team we work with at Gordon Lodge. One day I'd really like to get into specialised assessment or continence nursing."

Like Carly, fellow Registered Nurse Hayley Stephen has worked with RAAFA throughout her university studies while completing her Bachelor of Nursing at Notre Dame. Hayley has worked as a Carer at Gordon Lodge for about two years, and recently graduated from university in June as an RN.

On a day to day basis caring for residents at Gordon Lodge, Hayley's role involves wound care, medication, assessment, coordinating procedures that need to be done and much more.

"I really enjoy it here at Gordon Lodge, the residents and staff are really great to work with. I enjoy going and talking to residents about their lives, some of the residents have done some really interesting things in their lives," she said.

## Spotlight on RAAFA volunteers

Hundreds of volunteers generously give up their time each week to lend their skills and expertise to support our staff across all areas of RAAFA – from our estates and aged care facilities to our head office and the Aviation Heritage Museum. Here are the stories of four of our much-valued volunteers.

### **Mary Wright**

Mary Wright volunteers at RAAFA's McNamara Lodge in Meadow Springs, where she supports the Occupational Therapy team who care for residents, some of whom live with dementia and memory loss.

Mary has volunteered at McNamara Lodge for about a year, ever since the Peel Volunteer Resource Centre put her in touch with RAAFA after she finished paid employment.

She spends Tuesdays and Wednesday at McNamara Lodge, where she loves visiting residents for one-on-one chats, helping with morning and afternoon teas, and reading with residents. Mary also enjoys getting out in the fresh air to walk with the residents through McNamara's beautiful gardens.

"Working with the elderly is very rewarding, however I found it a little confronting at first because I had no previous experience with people who are frail or live with dementia," Mary said. "But now I can see that you can make a real difference, particularly to those residents who don't get many visitors. It's nice to know you can bring a smile to people's faces and brighten up their day, it's really rewarding.

"I come away feeling as though I have achieved something each time I go there."

Mary says a highlight of her volunteering with McNamara Lodge is the Tuesday afternoon reading group, which has proven very popular.

"The reading group has been so lovely to be part of. We meet in the library on Tuesday afternoons and I read short stories to the residents," she said.

"I get such positive feedback from the residents who come along, they tell me how much they look forward to the next week and enjoy hearing the different stories."



Mary Wright

### **Hilary Rose**

RAAFA Estate Meadow Springs resident, Hilary Rose isn't one for resting on her laurels – as a long-term volunteer she enjoys working in a variety of capacities across the Estate when required.

74-year-old Hilary has lived at the estate for more than 16 years, having first moved in when the village was still being constructed. She began volunteering after stepping back from full-time work and was looking for something meaningful to fill her time.

"I've found that volunteering filled a void for me and helped me transition from being a full-time worker to being a retiree," Hilary said.

Initially Hilary and her husband helped out around the then-fledgling village, assisting with planting the new gardens. When the Meadow Springs Ex-Servicewomen's Branch opened, being a former RAAF servicewoman herself, Hilary volunteered to become the group's secretary – a stint which has lasted 15 years. Around the same time, Hilary also began to volunteer in the Meadow Springs Estate office, and continues to spend each Wednesday assisting staff with a variety of administrative tasks.

Hilary's busy schedule of volunteer work also includes a role as the treasurer of the St Michael's Chapel Committee and the Meadow Springs Residents Branch; volunteering with the Estate Ceremonies Committee; and helping out with setting up the Hall for functions and events.

In addition she is one of the Estate's rostered volunteer flag-raisers, and organises the raffles for RAAFA's Mandurah Branch.

"I find it difficult to say 'no'," Hilary jokes.

"I've gained a lot from being a volunteer. It does you so much good, particularly as you get older, you need to keep active, and it's important to feel that you're still needed, wanted and able to help."



Hilary Rose

### Ian Heazle



Ian Heazle

RAAFA's Aviation Heritage Museum is "the ultimate Men's Shed", according to long term volunteer Ian Heazle.

Ian has been with the Aviation Heritage Museum for the past eight years, where he spends every Tuesday and Thursday volunteering, meeting and greeting visitors, helping to run the Museum Shop and conducting the occasional Lancaster tour.

Military and civil aviation is where lan's passion lies, having served six years with the RAAF as an aircraft fitter (electrical) from 1964 to 1970, including four years active service stationed in Townsville with No. 10 Squadron involved with Maritime Reconnaissance on P2V-7 Neptunes.

For Ian, one of the great appeals about being involved with the Museum is being part of a team of like-minded volunteers who share a similar interest in aviation and aircraft history.

"When you retire you can sometimes start to feel a little useless. For me, volunteering here helps alleviate that, because your skills and experience are being put to good use," lan said.

"There's also the social aspect and companionship. It is really great to have the opportunity to spend time with other likeminded people. We're all here for the same reason, to help better the museum. It's just like a big Men's Shed.

"In the military you tend to develop a certain way of being, it is hard to explain but it's different to civilians in a way – you all depend on each other, it's a brotherhood. I feel like that sense of mateship is rekindled when you come to a place like this."

Like many of the museum's volunteers, lan also enjoys the chance to share his knowledge and expertise with the visitors. Ian has had direct experience working with some of the artefacts within the museum, such as the Dakota C47 during his service with the RAAF, which he's more than happy to share with the visitors.



Alan Rye and Amy Spencer

### Alan Rye

Ninety-one-year-old volunteer Alan Rye is somewhat of an institution at RAAFA's Aviation Heritage Museum, where he's run the Youth Club for more than 16 years.

The nonagenarian is showing no signs of slowing down, with the monthly Youth Club for young people interested in aviation going from strength to strength under his leadership.

Alan has lived and breathed aviation throughout his life. He joined the Royal Air Force during World War Two as an apprentice, and went on to become an engine fitter.

He remained with the Air Force for a number of years after the war, and after migrating to Australia with his family continued to work in aviation as a licensed engineer in general aviation.

Alan joined RAAFA in the 1950s, and now lives on the Air Force Memorial Estate in Bull Creek.

He leads about 25 young people, who range from eight to 16 years old, at each monthly meeting of the Youth Club, along with the support of a fellow aviation-enthusiast friend.

"I really enjoy working with the Youth Club. We teach the kids all sorts of things about the history of aviation, how planes fly, how engines work," Alan said.

"One of the things we do each school holidays with the group is take apart an aircraft engine, then re-build it and learn how it operates – that's always good fun.

"It's great to see the kids grow up and move on to other things. A number of young ones have gone on into careers in aviation. It's nice to think we've had a hand in that."

## **Division Councillors**



State President (Chairperson) **Mr David Peet** 



State Vice President
Mr William Anderson



State Secretary (until March 2015) Wing Commander (Rtd) Robert Bunney JP



Acting State Secretary (from March 2015) Elected Division Councillor (until March 2015) **Mr Ron Onions** 



Elected Division Councillor Mr Clive Robartson AM, LGM



Elected Division Councillor (from October 2014) **Mr John Purchase** 



Appointed Division Councillor (until February 2015) Mrs Carole Bain MHSM, BScN, RN, GAICD



Appointed Division Councillor (from June 2015) Mrs Geraldine Carlton MBA, B.App.Sci(Nurs), GradCert PSM, GradCert HMS, FAICD



Appointed Division Councillor Mrs Karen O'Neill MBA, GAICD, ACIS, BCompt



Appointed Division Councillor Mr Tim Humphry BE (Civil) (Hons), FAICD

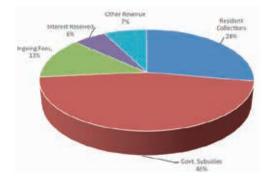


Chief Executive Officer Mr John Murray RN, BBus (Acct), MBL AuSAE

## Financial Summary – 30 June 2015

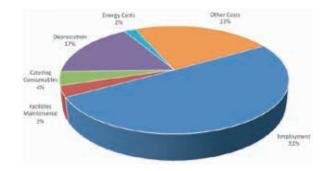
### Income

	2015	2014
	\$000's	\$000's
Resident Collections	12,863	12,211
Govt. Subsidies	21,177	18,876
Ingoing Fees	6,126	5,330
Interest Received	2,659	2,554
Other Revenue	3,487	2,953
TOTAL INCOME	46,312	41,924



### Expenditure

	2015	2014
	\$000's	\$000's
Employment	22,372	20,309
Facilities Maintenance	1,472	1,775
Catering Consumables	1,893	1,872
Depreciation	7,450	6,326
Energy Costs	933	1,194
Other Costs	10,294	8,075
TOTAL EXPENDITURE	44,414	39,551



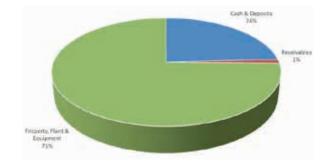
### Net Surplus

	2015	2014
	\$000's	\$000's
NET SURPLUS	\$1,898	\$2,373

## Financial Report (continued)

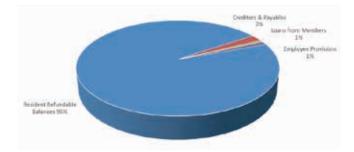
### Assets

	2015	2014
	\$000's	\$000's
Cash & Deposits	81,909	55,738
Receivables	3,760	7,198
Property, Plant & Equipment	252,704	239,211
TOTAL ASSETS	338,373	302,147



### Liabilities

	2015	2014
	\$000's	\$000's
Resident Refundable Balances	292,557	257,848
Creditors & Payables	6,606	6,895
Loans from Members	2,088	2,493
Employee Provisions	3,384	3,030
TOTAL LIABILITIES	304,635	270,266



### Equity

	2015	2014
	\$000's	\$000's
TOTAL EQUITY	33,738	31,881

### Australian Flying Corps & Royal Australian Air Force Association (WA Division) Inc.

Head Office & **Division Councillors** RAAFA (WA Division) Inc. Air Force Memorial House **Bull Creek Drive** Bull Creek WA 6149 Phone: (08) 9311 4444 (08) 9311 4455 Fax: Email: enquiries@raafawa.org.au



### Independent Living Estates

Air Force Memorial Estate Bull Creek Drive Bull Creek WA 6149 Phone: (08) 9311 4567 Fax: (08) 9311 4203

**RAAFA** Amity Village Albany 1 Ulster Road Yakamia WA 6330 Phone: (08) 9841 5922 (08) 9841 6322 Fax:

### Aged Care Facilities

#### Gordon Lodge

Air Force Memorial Estate Bull Creek Drive Bull Creek WA 6149 (08) 9311 4500 Phone: Fax: (08) 9311 4580

McNamara Lodge RAAFA Estate Meadow Springs 41 Portrush Parade Meadow Springs WA 6210 (08) 9582 5300 Phone: (08) 9582 5330 Fax.

#### Clubs

#### AFA Club Bull Creek

Air Force Memorial Estate Bull Creek Drive Bull Creek WA 6149 Phone: (08) 9311 4460 Fax: (08) 9311 4484

### Other

Air Force Memorial Estate Bull Creek Drive Bull Creek WA 6149 Phone: (08) 9311 4498 Fax: (08) 9311 4490

Cambrai Village 85 Hester Avenue Merriwa WA 6030 Phone: (08) 9304 5386 Fax: (08) 9304 3161

### **Erskine Grove**

Tuart Lodge

Phone:

Phone:

Fax.

Fax:

19 Oakleigh Drive Erskine WA 6210 Phone: (08) 9586 4300 (08) 9586 4399 Fax:

RAAFA Estate Merriwa

Merriwa WA 6030

Cambrai Village

85 Hester Avenue Merriwa WA 6030

19 Hughie Edwards Drive

Vivian Bullwinkel Lodge

(08) 9400 3800

(08) 9400 3888

(08) 9206 6000

(08) 9206 6160

#### **RAAFA Estate Meadow Springs**

41 Portrush Parade Meadow Springs WA 6210 Phone: (08) 9582 5361 Fax: (08) 9582 5366

RAAFA Estate Merriwa 19 Hughie Edwards Drive Merriwa WA 6030

Phone: (08) 9400 3772 (08) 9400 3699 Fax:

#### Karri Lodge

RAAFA Estate Merriwa 19 Hughie Edwards Drive Merriwa WA 6030 Phone: (08) 9400 3700 Fax: (08) 9400 3793

### AFA Club Cambrai

85 Hester Avenue Merriwa WA 6030 Phone: (08) 9304 5400

AFA Care

AFA Club Merriwa 19 Hughie Edwards Drive Merriwa WA 6030 Phone: (08) 9400 3640

#### AFA Club Meadow Springs

41 Portrush Parade Meadow Springs WA 6210 Phone: (08) 9582 5375

#### Aviation Heritage Museum

Air Force Memorial Estate Bull Creek Drive Bull Creek WA 6149 Phone: (08) 9311 4470

### **Branches**

There are many branches of the RAAF Association (WA Division) Inc. available for members to join that provide a social and companionable environment for members. These include the following and you can contact the State Secretary 9311 4445 for further details and Branch contact information.

**Airfield Construction Squadrons Branch** Australian Air Force Cadets Branch **Aviation Museum Branch** Mandurah Branch

**Royal Australian Air Force Nursing Services Branch** Sunderland Squadrons Branch **RAAF Vietnam Veterans Branch**  Women's Auxiliary Australian Air Force Branch (WAAAF) Women's Royal Australian Air Force Branch (WRAAF) **25 Squadron Branch** 

The Estates have an Estate Residents Branch available for residents from the relevant estate and there are also Bowling Clubs for members to join. These branches are listed below and you can contact the State Secretary 9311 4445 for further details and Branch contact information:

Cambrai Village Residents Branch **Erskine Grove Residents Branch Meadow Springs Residents Branch**  Memorial Estate Residents Branch **RAAFA Estate Residents Branch Merriwa Bull Creek AFA Bowling Club** 

Meadow Springs Bowling Club Merriwa AFA Bowling Club